John J Pastorelle
860.910.7384
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Skills

SOFT SKILLS

- Exceptional analysis, development and troubleshooting skills
- Friendly, outgoing with positive energy, personable, team player and detail-oriented
- Very professional with exceptional work ethic
- Collaborative in building strong relationships with team members, business clients, developers, quality assurance, & management in implementing business requirements and objectives
- Excellent interpersonal, presentation, and mentoring skills
- Learned and applied new methodologies and technologies in a timely manner
- Proficient in various software languages (including COBOL), tools, and operating platforms
- Experience within various lines of business within Fortune 100/500 domain including: Healthcare (Informatics, Plan Sponsorship, Membership, Providers), Financial Services (Property & Casualty, Actuarial, Commercial Lines), Retirement Planning Services (Life, 401k, Pensions and Annuity), Telephony and Manufacturing industries. Within Small to Medium-sized Business domain: Audio/Visual; Religious; Non-Profit; Property Management; Restaurant
- Over 34 years of experience in all phases of SDLC (25 years Mainframe COBOL environment) including: requirements gathering; risk analysis; estimating; project planning; designing; scheduling; testing; defect tracking; implementation; support. Managed and reported results to enhance automation and operational efficiency

TECHNICAL SKILLS

Tools/Languages/Software:	Structured Development Lifecycle (SDLC)/Agile/WaterFall; Use Cases/User Stories/UML; JAD; SQL/SPUFI/QMF; Hyperion/Brio; VB .Net/VBA; HTML; CSS; XML/XSD; php; COBOL; DLI; MFS; JCL; Easytrieve Plus; TSO/ISPF; REXX/XEDIT; IBM Utilities; SAS; NETRON/CAP; Assembler; DOS Command Language/Scripts/Batch files.
	MS Office suite; MS Project; MS Visio; ABCFlowcharter; HP Quality Center & Test Director (Test Scripts; Defects); Adobe CC (Photoshop; InDesign; Dreamweaver).
	Sage ACT!; QuoteWerks; Skype; LivePlan Suite; QuickBooks certified; Dinerware/ pcAmerica/Aldelo POS; Shepherd's Staff; Church Windows. EaseUsToDo; DropBox; GoogleDrive; OneDrive; Sharepoint; Lotus Notes; Endevor; Panvalet; Visual Source Safe; PVCS; FileAid (IMS-/DB2-); Expediter; InterTest; MicroFocus suite.
	CA-7 Scheduler; Zeke.
	Vantage Systems; OmniPlan; TieLine Billing; MacPac/D.
Database Management:	DB2, MS Access; Oracle (11i); SQL Server; IMS (DC/DLI); CICS/VSAM; IDMS/ADSO
Operating System:	Windows; OS/390; TSO; VM
Networking/Protocols:	MQ Series (including QPasa!); FTP; TCP/IP; SMTP; HTTP

Experience

St. Michael IT Solutions, LLC   **2013 - present**
Manchester, CT
Owner/Director Information Technology
- Information Technology entrepreneur providing products and services primarily to Small-to-Medium-sized Businesses and Individuals. Domains include: Audio/Video Services; Religious & non-profit organizations; Property Management; Restaurant.
- Services include: Audio & Video Production; Security Surveillance Systems; Web Design & Online Solutions; Computer Maintenance & Upgrades; Technology Instruction; Point of Sale (POS) & Merchant Services; Bookkeeping (QuickBooks); Fundraising Automation
- Leveraged Fortune 100/500 Mainframe experiences in numerous domains and roles coupled with highly sharpened technical and troubleshooting skills
- Kept current with COBOL technologies (MicroFocus/Visual COBOL solution) in developing Mainframe-centric Technology Workshops for local businesses & System Integrators and for offering Cobol-centric Mobile solutions

Manchester Adult and Continuing Education   **2012 - 2015**
Manchester, CT
Instructor
- Developed Curriculum and instructed students (Microsoft Office 2010 Word & Excel; Intro to Computers; Windows 7 Essentials; Facebook 101; Social Media for Seniors)

JMJ Global Consultant Group   **2012 - 2012**
Manchester, CT
Director Information Technology
- Responsible for all IT technology-related activities for a Small Business startup
- Worked with Hardware vendors and resellers to research and create proposal/quote for purchasing large scale server-based Infrastructure in support current & projected business needs
- Created various comprehensive documents for Agriculture & Youth- based Camp business ventures
- Developed MS Access-based Product database for inventory & tracking of international products

STATE OF CONNECTICUT   **2010 - 2011**
Somers, CT
Computer Voc. Ed. Tech / Tutor
- Tutored students in Adult Basic Education (ABE) and pre-GED classes
- Tutored in Vocational Education computer class. Curriculum included MS Office 2007 applications, computer concepts, Adobe web and graphic arts applications
- Vocational Education Technician responsible for maintaining and supporting Grading Database application. Assisted with setup and support of Peer-to-Peer Network

CAPITAL COMMUNITY COLLEGE   **2007-2009**
Hartford, CT
Adjunct Professor
- Adjunct professor teaching MS Office 2003 and 2007 applications suite

CIGNA Healthcare   **2006 – 2009**
Bloomfield, CT
Systems Analyst (mainframe)

- Worked closely with business and technical (Development, Operations, QA, Production Support) areas during all phases of the project lifecycle (PLC). Reviewed & signed off on numerous system flow, document, code artifacts: Development's COBOL program logic, systems flows, job schedule; Data Modeler's ER Diagrams; DBA's Tables Changes; Unit/System/Integration Test Results; etc. Actively participated in: Coding & Design Specification walkthrus/reviews; test plan and test results walkthrus; interdepartmental quarterly release meetings
- Systems Analyst responsible for Mission Critical COBOL/DB2/Stored Procedure (Oracle 11i) General Ledger shared service (GLSS) and associated business rules. Created and maintained functional design specifications, mapping documents, and other systems analysis and design artifacts. Designed new and modified tables working closely with Data Modelers and DBAs; validated Data Definition Language (DDL) and DCLgens. Leveraged my COBOL Subject Matter Expertise & reputation as seasoned Mainframe Developer
- Worked closely with business and technical areas in testing and support of automated solutions. Performed Adhoc Data Analysis and Data Mining across Mainframe Table spaces, Databases, Tables, and other structures in support of problem analysis, customer inquiries and reporting
- Responsible for functional testing of COBOL/DB2/Stored Procedure-based application including creating test scripts, test plans, test strategies, and managing test defects
- Responsible for and validated quality of test results of offshore team members

UNIPRISE TECHNOLOGIES   **2005 – 2005**
Hartford, CT
Systems Analyst (mainframe)

- Lead Systems Analyst on Medicare Part D program (PDP) responsible for creating design artifacts for numerous business processes including eligibility, renewals, and pricing within the Small Group business. Worked closely with onshore/offshore COBOL Dev/QA teams

THE HARTFORD   **1999 – 2005**
Hartford, CT
Technology Lead (mainframe)

- Provided business users with estimates and orders of magnitude for small and medium-sized business initiatives impacting Mission Critical Mainframe COBOL/DB2/IMS applications. Created systems analysis, process flows, functional and technical design specifications and other systems-related artifacts
- Worked closely with business and technical areas, and software vendors in the design, development, implementation, and support of Mainframe automated business solutions
- Lead Technical Analyst and Tech Designer for Claim Adjudication (CCPS), Third Party Administration (TPA), and Personal Lines policy prefill (FOCS/CI) mainframe and multi-tiered systems (Service Oriented Architecture – SOA) supporting the Property and Casualty line of business
- Setup, implemented, and supported 26 user MicroFocus Analysis and Development Tools suite (COBOL) within Claim I/T. Coordinated with software vendor and conducted training sessions. Created automated processes using Windows commands, scheduler, batch files
- Claim I/T Team Leader on Property & Casualty statistical coding (Segment 3) expansion project
- Mentored team members on best practices, Mainframe SDLC, use of Mainframe Tools

Mainframe Developer (consultant)

- Developer on Agency and Producer licensing Information system (CAPIS) in Commercial Lines

AETNA   **1998 – 1999**
Hartford, CT
Project Manager (consultant)
- Y2K Project Manager working with offshore Remediation team and onshore application teams for Mainframe COBOL applications
- Performed pre-inventory and Y2K readiness analysis of Retirement Services (LIAS) applications by leveraging knowledge of Mainframe COBOL tools
- Responsible for and validated quality of design documents and test results of offshore team members

THE HARTFORD   **1996 – 1998**
Hartford, CT
Mainframe Developer (consultant)
- Lead IMS/COBOL Developer responsible for countrywide Commercial Lines Premium Input Record system (ASPIR) within Actuarial Services Data Management Division (ASDM)

SOUTHERN NEW ENGLAND TELEPHONE   **1995 – 1996**
New Haven, CT
Mainframe Developer (consultant)
- COBOL Developer on the Pricing and Billing project team within the telephony industry

AETNA   **1994 – 1994**
Glastonbury, CT
QA Tester (consultant)
- Functional QA Tester for 401k (ISP) retirement systems; created Test scripts, Test Plans, and Use Cases; executed and verified User Acceptance test results. Worked closely with Mainframe COBOL (Vantage; CICS) Development team

EQUITABLE LIFE ASSURANCE SOCIETY   **1994 – 1994**
New York, NY
Mainframe Developer (consultant)
- Lead Developer for new Retirement Services member Statement of Account (SOA) COBOL report (Vantage; CICS)

SIKORSKY AIRCRAFT   **1992 – 1994**
Stratford, CT
Lead Mainframe Developer (consultant)
- Lead designer on the Progress Payments project team leading design, testing, & implementation

COMPUTER SCIENCES CORPORATION/GENERAL DYNAMICS   **1988 – 1992**
Norwich, CT
Senior Programmer / Analyst
- Worked on Mainframe IMS COBOL Bill of Material, Parts Catalog, & Design Engineering applications

PRATT & WHITNEY AIRCRAFT   **1984 – 1988**
East Hartford, CT
Programmer / Analyst
- Worked on Mainframe IMS COBOL Financial applications including Sales & Cost of Sales (SACOS); PW2037

Education

M.B.A., University of Hartford, West Hartford, CT

B.A. Economics, Fairfield University, Fairfield, CT

Training

Functional
- Bookkeeping with QuickBooks Certificate – Eastern Connecticut State University
- Entrepreneurial Business Round Table – CTWorks/WIOA
- A Practical Approach to Systems Analysis & Design
- Project Management: A Practical Approach
- Introduction to Claims - AICPU IIA (self-study)
- TieLine Usage Pricing, CAMS and Billing
- MACPAC/D Functional and Technical Design

Client/Server
- Mastering Microsoft Visual Basic 6.0 Development - Desai Systems, Inc.
- Mastering Enterprise Development using MS Visual Basic 6.0 - Desai Systems, Inc.
- Implementing a Database in MS SQL Server 7.0 - Desai Systems, Inc.
- Mastering Distributed Application Development using MS Visual Studio - Desai Systems, Inc.
- Visual Basic Workshop
- DOS, OS/2 Overviews
- Effective GUI Design

Mainframe
- MicroFocus Revolve Enterprise Edition and Revolve Administration
- MicroFocus Mainframe Express
- MicroFocus COBOL Workbench
- IMS Database Design
- DB2 Application Design

Publications and Awards

Recognition Award - Intensive Education Academy 2006

"*Education is Key to Implementing MRP II*" - Corporate Controller Vol. 3, No 4 March/April 1991

Volunteer Experience

International Hartford – Board Member (Secretary)	(2014-present)
Knights of Columbus (3rd degree)	(2012-present)
UNICO (Manchester Chapter)	(2012-present)
Ambassador Committee – Tolland County Chamber of Commerce	(2013-present)
Small Christian Communities	(2012-2016)
Assumption Church Social Action Committee	(2012-2016)
Religious Education (CCD) Teacher - Grades 4 – 8	(1996-2006)
Assistant Scout Master – Glastonbury Boy Scout Troop 540	(2004-2007)
Cub Scout Den Leader – Glastonbury Cub Scout Pack 356	(1999-2004)
Intensive Education Academy Fundraising Committee	(2001-2003, 2005)
St. Augustine Parish Council – Secretary & Picnic Coordinator	(2000-2002)
Glastonbury Hartwell Soccer – Assistant Coach	(1998, 1999, 2002)
Glastonbury Hopewell School Technology Committee	(1993)