St Michael IT Solutions, LLC

Managing Your Technology Needs through Education, Awareness, and a compassionate and empathetic approach

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*Proud Member of
The Tolland County Chamber of Commerce,
Greater Manchester Chamber of Commerce*

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Summary

We are an Information Technology company focusing on the Technology and Training needs of Small-to-Medium-sized Businesses (SMBs) and Individuals. Leveraging over 25 years of Fortune 100/500 experience, we can help you make the most efficient use of technology solutions, increase your understanding of your technology assets and help you manage them.

MISSION

To provide quality and competitively-priced technology-related services for Small to Medium-sized Businesses and Individuals while building lasting customer relationships.

Technology Services

Managed I/T Services

- Regularly scheduled Monitoring & Maintenance of Technology infrastructure including: Server environment; desktop applications; printers & scanners; computer-related peripherals
- Controlled releases of OS updates & application upgrades ensuring a more consistent Technology footprint
- Regulary scheduled onsite visits
- Responsive, polite, & knowledgeable staff

Desktop Maintenance & Upgrades

- Address Performance issues; Virus/ Malware removal
- Troubleshoot integration & peripheral issues
- Application Software installations

Back Office Support

- Assistance with setup & best practices with Accounting Software (e.g., QuickBooks)
- Business Technology assessments for Streamlining & integration opportunities

Technology Classes & Instruction

- Customized Workforce Education for small groups
- Individualized training in the use or features of client software

Online Presence & Social Media

- Affordable Website design & development
- Social Media assessments & best practices
- Email campaign design & best practices

Graphics & Audio/Video Services

- Affordable Logos & Artwork
- Affordable Audio & Videography solutions

The Journey

Just as *Life is a Journey*, filled with excitement, disappointments, unexpected events, & memories so can be the path to Technology use and understanding. With over 30$^+$ years in the Information Technology arena, 25 years in Fortune 100/500, we have seen many successful and unsuccessful deployments of Technology solutions.

Technology is a tool when used correctly will increase the quality of your business processes while making your work life easier. We believe in the *EFFECTIVE* use of Technology. We achieve this by helping you understand your current Technologies' capabilities while facilitating understanding of your own business needs, processes, and goals. Sometimes you may need a little help using the "tool"...maybe you're not utilizing it to it's fullest extent… sometimes you need a new "tool" to add to your Technology Toolbox.

Our Clients

We service businesses in a variety of domains including: Churches; Non-profits; Electrical; Restaurants; Property Managers; various Products & Services businesses; CTDOT DBE clients.

Our Rates

Even though we all need to make a living we believe in charging a fair price for our products and services. Our affordable services & solutions gives you access to decades of Technology Subject Matter Expertise. Our underlying philosophy includes advocating for our clients and giving back by providing those little extras (at no additional charge).

Our hourly Consulting rate for Technology Services is **$80/hr** $^+$

Our hourly Videography rate is **$100/hr** $^+$ *($300 minimum)*

Technology Service contracts and flat rate pricing are available.

"Click now" & Contact Us to see how we can help manage your Technology Needs

$^+$ *Rate information as of 06/01/2018   V1.5*